Terms & Conditions

Effective Date: 05/05/2026
Last Updated: 05/05/2025

Welcome to our Garage Management SaaS Platform.

We're glad to have you here. By registering for, accessing, or using our dashboard, you are agreeing to comply with and be bound by these Terms and Conditions. If you do not agree with any part of these Terms, we kindly ask that you refrain from using the Service.

1. Overview of the Service

Our dashboard offers cloud-based tools to manage garage operations including:

- Appointment Management
- Customer & Service Records
- Product & Stock Management
- Invoicing, Quotes & Delivery Notes
- Expense Tracking

We offer the following plans:

- **14-Day Free Trial**
- **Annual Plan** – £300/year
- **Lifetime Plan** – £1000 one-time

2. Eligibility

To access and use our Garage Management SaaS platform, you must meet the following eligibility criteria:

- You must be **at least 18 years of age** or the legal age of majority in your jurisdiction, whichever is greater.
- You must have the **legal capacity to enter into a binding agreement**, including these Terms of Service.

- You must **not be prohibited from using our services** under any applicable laws, regulations, or prior legal judgments.

By using our Service, you confirm that you meet all the eligibility requirements listed above. If you do not meet these requirements, you must not access or use the platform.

3. Account Registration

To use most features of our platform, you are required to create an account. During the registration process, you agree to the following:

- **Provide truthful and accurate information**, including your business name, contact details, and any other data we request.
- **Keep your login credentials secure** and confidential. You are fully responsible for all activities that occur under your account.
- You **must not share** your login credentials with others or allow unauthorized access to your account.
- You **agree to notify us immediately** at [support email] if you suspect any unauthorized use of your account or a breach of security.

We reserve the right to suspend or terminate any account found to be providing false information or violating these Terms. Multiple user accounts for the same organization may be created under separate logins, each of which is responsible for its own activities.

4. Subscription & Billing

- **Free Trial:** You can access the dashboard features free for 14 days. After that, your account will be suspended until a paid plan is chosen.
- **Annual Plan:** Billed once every 12 months.
- **Lifetime Plan:** One-time payment for unlimited access.
- **Refunds:** All payments are final. We do not offer refunds unless legally required.

5. Acceptable Use

You agree not to:

- Use the Service for illegal purposes.
- Attempt to reverse engineer, copy, or redistribute the software.

- Share your account credentials with others.

6. Service Availability

We aim to provide uninterrupted access to our garage management dashboard **24 hours a day, 7 days a week**. However, there may be occasions when the Service is temporarily unavailable due to:

- Scheduled maintenance or upgrades
- Unforeseen technical issues or server outages
- Circumstances beyond our control (e.g., natural disasters, internet disruptions, or cyber-attacks)

We strive to minimize downtime and will notify users of any planned maintenance in advance whenever possible. **While we take all reasonable steps to maintain service uptime**, we do not guarantee continuous availability and shall not be held liable for any loss of data, business interruptions, or damages resulting from downtime or system unavailability.

7. Termination

We reserve the right to suspend or permanently terminate your account under the following conditions:

- Violation of these Terms or any applicable law or regulation
- Unauthorized access attempts, misuse, or abuse of the platform
- Non-payment after the trial or plan expiration

Termination may result in **immediate revocation of your access**, and any data stored under your account may be **permanently deleted** without prior notice. We are not responsible for data loss incurred due to termination. It is your responsibility to back up your data regularly, especially before canceling your subscription or closing your account.

8. Data & Privacy

Your privacy and data security are important to us. As part of using the Service, we collect and store data you provide, including business, customer, and financial information. We commit to the following:

- Your data will **never be sold, traded, or rented** to third parties.

- We use appropriate security measures to **protect your information from unauthorized access** or misuse.
- We may only share your data if required by law or in response to valid legal requests (e.g., subpoenas or court orders).
- By using our Service, you agree to the terms outlined in our separate **Privacy Policy**, which explains in detail how we collect, use, and protect your data.

9. Modifications to Terms

We may update or revise these Terms at any time to reflect:

- Legal, regulatory, or operational changes
- Enhancements to the Service or changes in features
- Updates in pricing, billing, or usage policies

All changes will be posted on this page with an updated effective date. It is your responsibility to review these Terms periodically. Your continued use of the platform after changes take effect will constitute your acceptance of the revised Terms.

10. Governing Law

These Terms and any related disputes shall be governed and construed in accordance with the laws of the **United Kingdom**, without regard to its conflict of law principles. By using our Service, you consent to the exclusive jurisdiction of the courts located in **England and Wales** for any legal matter arising from these Terms or your use of the platform

11. Contact Us

For questions or concerns about these Terms, please contact us at:

📧 connect@zewoke.co.uk

📞 (+44)07442222353